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# METHOD AND SYSTEM FOR OVERCOMING DENIAL OF SERVICE ATTACKS

#### BACKGROUND OF THE INVENTION

#### Related Applications.

The present invention claims priority from U.S. Provisional Patent Application No. 60/197,490 entitled CONDUCTOR GATEWAY filed on April 17, 2000.

## Field of the Invention.

The present invention relates, in general, to network computing systems, and, more particularly, to software, systems and methods for providing services over a network that are resistant to denial of service attacks.

## Relevant Background.

Recently, DoS attacks have been blamed for bringing down several electronic commerce (e-commerce) web sites and government sites. These outages, although temporary, are enormously expensive to businesses such as retailers, business-to-business commerce sites, and securities brokerages, for example, where continuous availability and reliable performance underpin the value of the commerce site. These problems and the lack of solutions for DoS problems discourage existing and potential e-commerce providers from establishing and expanding their electronic commerce offerings.

25 A denial of service (DoS) attack is a type of security breach to a computer system in which a user or

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organization is deprived of the services of a resource they would normally expect to have. Typically, the loss of service is due to the inability of a particular network service, such as a web server or e-mail, to be available or the temporary loss of all network connectivity and services. A denial of service attack can also destroy programming and files in a computer system. Although usually thought of as an intentional and malicious act, a denial of service event can sometimes happen accidentally as a result of poor planning or a sudden large increase in volume directed to a network server. DoS attacks can cost the target person or company a great deal of time and money.

In a DoS attack, a large volume of requests are addressed to a particular shared resource such as a web site, database, mail server and the like. In the case of a malicious attack, the requests are generated by a The resource has a fixed ability "hacker" or "cracker". to respond to requests, and, at some point, a large volume of requests will cause delays in servicing genuine The web resource may actually crash in a worst case scenario. Even when a system is robust enough to simply cannot requests genuine crash, avoid a segregated from the hacker-generated requests thereby slowing access for legitimate users.

A common form of a DoS attack sends more traffic to a system server program or network address than the operating at that network address can handle. Programs the network interface routines that connect the program to the network use data buffers for a number of For example, transmission control protocol (TCP) handle buffers to handshaking software uses laver exchanges of messages used to establish a communication

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session. Each connection request consumes a portion of the finite memory space allotted to these buffers. A large number of connection requests received in a short period of time will consume the allotted memory space making the system unable to respond to legitimate requests and potentially causing the system to crash due to buffer overloads.

Currently, there are few effective ways to protect against denial of service attacks in the Internet. The Internet is designed to forward packets from a sender to a client quickly and robustly. Hence, it is difficult to detect and stop malicious requests once they are launched. Filtering of packets by Internet service providers (ISPs) can be effective to reduce attacks from forged source addresses, but is impractical to handle attacks from legitimate IP addresses. Moreover, ingress filtering requires upgrades to a large number of existing routers which will take many years to accomplish.

In practice, a web site owner or host responds to a Once an attack is detected, DoS attack reactively. packets are analyzed to determine the source address(es) of the attack. Upstream service providers are notified of the address ranges and the upstream network equipment, such as routers, are configured to block packets from the The entire process can take several malicious addresses. hours and sends the service providers, web site owner and web site hosts into upheaval. Moreover, the attack can begin again from another address almost as soon as the original attack is thwarted. DoS attacks are typically launched from a multitude of computers that are hijacked The computers selected for hijacking by the assailant. generally have a large connection to the enabling them to open a large number of TCP connections to

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the target. While it is possible to trace the instigator and take legal action, this remedy is difficult and leaves the network vulnerable. Hence, a need exists for systems, methods and software to inhibit and preferably prevent the effectiveness of DoS attacks. As the assailant's computer is rarely directly involved in the DoS attack, it is difficult to trace the origin of the attack, especially in time to be able to curtail the attack.

### SUMMARY OF THE INVENTION

Briefly stated, the present invention involves a system for handling denial of service attacks on behalf of a shared network resource. A request processing component request processing network, the deployed within a interface configured to receive an having component requests on behalf of the shared network resource. A rate request processing control component coupled to the component, the rate control component comprising program data structures operable to selectively received requests to the shared network resource at a rate selected to prevent the shared network resource from Preferably, the system includes a denial of crashing. service attack detection component coupled to the request processing component and the rate control component and operable to monitor request metrics from the request processing component and provide configuration information to the rate control component.

## BRIEF DESCRIPTION OF THE DRAWINGS

Fig. 1 shows a networked computer environment in which the present invention is implemented;

Fig. 2 shows a prior art computer environment;

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Fig. 3 shows an alternate view of a computer environment in which the present invention is implemented;

Fig. 4 shows a domain name system used in an implementation of the present invention;

FIG. 5 shows front-end components of FIG. 3 in greater detail; and

FIG. 6 shows back-end components of FIG. 3 in greater detail.

#### DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENTS

The present invention involves systems, methods and software that implement a multistage defense to denial of service (DoS) attacks. While the present invention is generally described in terms of malicious attacks, it is readily applicable to inadvertent attacks and overload conditions caused by multiple legitimate users attempting to access a network resource in a short period of time. In the particular example, a three stage response is contemplated. First, the front-end resources of a network resource are replicated and distributed throughout frontend servers that are topologically dispersed across the Second, the distributed front-end servers are network. monitored by a management component to detect conditions which suggest a DoS attack is underway. Third, automatically reconfigure the management component can front-end servers to block and/or respond to requests that are creating the DoS condition.

Using the invention, a plurality of front-end servers are deployed to receive requests on behalf of a shared network server. Preferably, the front-end servers are not statically bound to any particular shared network server,

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but instead are dynamically assigned to particular servers based on traffic volume, network performance, quality of service, or other metrics. Each front-end server can be configured to connect to a particular shared network server to provide content and functionality on behalf of the shared server. To access the shared network server, requests are be processed through one of the front-end servers.

Each front-end has a unique network address. When, for example, one-hundred front-end servers are assigned to a particular shared network resource, the network will route DoS-causing packets to all of the one-hundred addresses rather than to the single network address of the shared network resource. This architecture makes it difficult to even launch a DoS attack as the attacker has no control over how many front-end servers will be involved or the addresses of those front-end servers.

Moreover, the limited input resources of a particular network server are fanned out and multiplied across a network topology. The front-end servers funnel requests to a particular shared network server while regulating the total number of requests that are forwarded to the server. In a denial of service attack, the front-end servers bear the brunt of the attack so that the shared network server resources do not become overwhelmed.

In a preferred implementation, a network redirector initially receives requests destined for the shared server and redirects them to one of the front-end servers based on a real time evaluation of front-end performance. When viewed as a total, the plurality of front-ends offer a greater quantity of access ports and bandwidth than would normally be possible with a single web site or other shared network resource. For example, a network of 100

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front-ends would require 100 times the number of requests before the front-ends were overwhelmed. Moreover, the front-end servers may be configured specially to handle a large number of connection requests, in contrast to general-purpose server software and systems. For example, the front-end servers can provide additional buffer space, buffer size, and resources so as to be more robust than a conventional general purpose server when faced with a DoS attack.

In the event of a DoS attack, each request would be routed to one of the front-ends, but the requests are distributed about the available front-ends by the redirector mechanism. Meanwhile, legitimate request would be handled in a similar way by being routed to any of the available front-ends. These legitimate requests can continue to obtain service from the shared network server.

In a preferred implementation, the front-end servers coupled to a management server that monitors are performance metrics. Because the management server has visibility to a large number of front-end servers, a DoS attack can be more readily detected. Filtering techniques that are impractical in an unmanaged network, such as source address verification and blocking, become practical because the management server can dynamically monitor and control all of the ingress paths to a particular shared Once a source address or range of network resource. source addresses associated with an attack are identified, they can be blocked quickly and/or automatically by the front-end servers and redirector mechanism.

The present invention is illustrated and described in terms of a distributed computing environment such as an enterprise computing system using public communication channels such as the Internet. However, an important

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feature of the present invention is that it is readily scaled upwardly and downwardly to meet the needs of a particular application. Accordingly, unless specified to the contrary, the present invention is applicable to significantly larger, more complex network environments as well as small network environments such as conventional LAN systems.

FIG. 1 shows an exemplary computing environment 100 invention may be implemented. present which the Environment 100 includes a variety of internetworking components such as Internet 101, public switched telephone network (PSTN) 102, and wide area network (WAN) 110. first network segment 103 (i.e., local area network or LAN) and a second network segment 104 are interconnected The distinct 110. and/or WAN 101 Internet usina internetwork designations shown in FIG. 1 provide a conceptual model and are provided for ease of description and understanding. In practice, Internet 101 may include components of both PSTN 102 and WAN 110. Likewise, WAN 110 is often implemented using PSTN 102 and/or Internet 101.

Essentially, a number of computing devices such as appliances 117 and shared network resource 210 are interconnected through network components 101, 102 and 110. The particular embodiments described herein use the public national information infrastructure (i.e., the Internet) to implement network 101. Alternatively, network element 101 may be implemented as a private network using WAN technology, intranet technology, fibre channel, and the like.

Network components 101, 102 and 110 and network segments 103 and 104 comprise copper, optical, wireless and/or other available physical connection technologies.

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Network segments 103 and 104 are coupled to network 101 through connect servers 105 and/or firewalls 106 in the example of Fig. 1. Connect servers 105 are implemented by connection sharing software such as Microsoft Internet connection sharing service (ICS) or by software such as found in routers. Firewalls 106 may also be implemented by a router or by other firewall software operating on a and 104 103 special-purpose computer. LANs implemented using any available topology and may implement one or more server technologies including, for example a UNIX, Novell, or Windows NT, or peer-to-peer type network. Each network will include distributed storage implemented in each device and typically includes some mass storage device (not shown) coupled to or managed by a server computer.

117 provide application services and Appliances Network appliances 117 network connectivity to users. include, for example, computers, printers, file servers, include Appliances 117 storage and the like. computing devices varying in complexity from workstations and personal computers to hand-held computers and personal including equipment office to digital assistants telephones, copiers, fax machines and the like. more of appliances 117 may be configured as an application Each local network 103 and 104 may and/or file server. include a number of shared devices (not shown) such as mass storage and the printers, file servers, Similarly, appliances 117 may be shared through network 101 to provide application and file services, directory services, printing, storage, and the like.

In addition to shared LAN connections to network 101, appliances 117 may also connect to network 101 using the public switched telephone network 102 by way of dial-up

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connections. Dial-up connections are supported by a variety of Internet service providers (ISPs) 107. Dial up connections may be support by landline connections or through wireless interfaces to PSTN 102 such as available in digital and analog cellular systems. ISP 107 supports a connection to network 101.

In accordance with the present invention, one or more shared network resources 210 are coupled to network 101. For ease of description, a shared network resource 210 is shown, but, in practice, tens, hundreds, or even thousands of resources 210 are geographically and topologically distributed throughout an application environment 100. Each resource 210 has a unique address with respect to network 101 and so is reachable by network-connected appliances 117. Shared network resource 210 may comprise a web server, email server, file server, chat server, application service provider, search engine, database management system, or other network connected resource configured to provide a particular behavior or set of behaviors in response to received requests.

Each of the appliances and servers shown in FIG. 1 may include memory, mass storage, and a degree of data capability processing sufficient to manage connection to network 101. The computer program devices in accordance with the present invention are implemented in the memory of the various devices shown in FIG. 1 and enabled by the data processing capability of the devices shown in FIG. 1. In addition to local memory and storage associated with each device, it is often desirable to provide one or more locations of shared mass storage (not shown) that provide mass storage capacity beyond what an individual device efficiently use can and manage.

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Selected components of the present invention may be stored in or implemented in shared mass storage.

In normal operation, appliances request services from network resource 210. A request typically specifies an address or name of the resource 210 and identifies the appliance 117 making the request as well as the data or service that is requested. In response, resource 210 provides data and/or functionality to the requesting appliance 117. For example, a shared resource 210 that is configured as a web server receives requests in the form of hypertext transport protocol (HTTP) packets . from Internet 101 and responds with web pages (e.g., HTML formatted documents) specified by the request.

In a DoS attack, one or many appliances 117 issue multiple requests for services to shared resource 210 substantially simultaneously. While a typical shared resource 210 such as a web server is configured to handle multiple requests, every system will eventually become overloaded when too many requests are received in a short period.

Fig. 2 illustrates a prior art environment that is subject to DoS attacks and other performance limitations caused by sudden high traffic volumes. FIG. 3 illustrates an analogous environment in which the present invention is implemented from a network topology perspective. network resource 210 is coupled through Internet 101. plurality of appliances 117 are coupled through networks 310, 320 and 330. Appliances 117 comprise appliances with general-purpose client software serving solely as connection agents for the particular appliance 117 on which they are executing. For purposes description, appliances 117 generate "legitimate" requests to shared network resource 210.

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A single malicious agent 317 is shown in Fig. 2, although a conspiracy using multiple malicious agents 317 at various locations is handled in a similar manner. Appliances 217 represent appliances having general purpose client software that have been recruited temporarily or permanently to act as distribution agents by the malicious Some forms of DoS attacks use weaknesses in the client software that enable otherwise machines to be recruited to launch requests to shared resource 210 thereby magnifying the power of a single malicious agent 317 many fold.

Shared network resource 210 has a single point of 300 with Internet contact 101 which results bottleneck during high traffic periods. This bottleneck results from both the bandwidth available at the point of contact as well as the resources (e.g., buffer structures) available within resource 210 itself. Ordinarily, this point of contact 300 is sized to handle an expected traffic load with a safety margin. However, under the high traffic loads that occur during a DoS attack, suggested by the traffic lines through Internet 101 in Fig. 2, the resources and/or bandwidth are overwhelmed. While a finite amount of resources can be added by implementing shared resource 210 using multiple servers, it is impractical to provide sufficient server resources to handle an extreme load caused by a DoS attack as the added resources remain underutilized during operation.

In contrast, the implementation of the invention shown in Fig. 3 includes a plurality of front-end servers 201 (designated "FE" in Fig. 3) that are topologically distributed at the edges of network 101. A back-end server 203 (designated "BE" in FIG. 3) couples to shared

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resource 210 and serves as the point of contact of resource 210 to network 101. A typical implementation may include hundreds or thousands of front-end servers 201 and a single back-end server 203 associated with shared network resource 210.

Management server 207 couples to each front-end server 201 and back-end server 203 via a management channel 202. Management channel 202 may comprise an broadcast or multicast connection, or in a preferred implementation comprises a user datagram protocol (UDP) connection. Management channel 202 is used to transfer performance metrics and metadata between front-end servers 201, back-end servers 203 and management server 207. Management server 207 also dynamically provides configuration information to front-end servers 201.

The configuration information is used to assign particular front-end servers 201 to particular back-end servers 203 to create communication channels 212. In a particular example, the communications channels 212 are enhanced to provide more efficient transport than conventional TCP connections and may include features such as data compression, prioritization, filtering and the like that enhance performance upon occurrence of a DoS attack.

25 Management server 207 also includes request redirection mechanisms that redirect requests from various appliances 117, 217 and 317 to selected front-end servers Desirably, any request for services from shared 201. network resource 210 is first be redirected to a front-end 30 201, pass through channel 212 to back-end 203 before reaching shared resource 210. Although it is important to address DoS attacks as close to the originator possible, it is important to note that the architecture

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shown in Fig. 3 can respond to DoS attacks at both frontend servers 201, back-end servers 203 as well as within channel 212.

The logic required for selecting a particular frontend server 201 to serve a particular request may implemented with several variations. In general, it is desirable that the selection logic be implemented so that neither the users of appliances 117, 217 and 317 nor shared network resource 210 be required to manage the front-end selection process. It is possible that a particular appliance 117, 217 or 317 will use multiple front-end servers 201. It is also contemplated that as traffic loads vary, unused front-end servers 201 may be dynamically assigned to the constellation to increase capacity, while decreasing traffic loads result in dynamic reallocation of front-end servers 201. Reallocation of front-end servers result in freeing up front-end servers 201 to be assigned to other shared resources 210.

One effect of the redirection of requests to frontend servers 201 is that the limited computing and software resources of shared resource 210 are multiplied at least by the number of front-ends that are assigned to that shared resource 210. This multiple may be even greater when front-end servers 201 are implemented to include greater connection resources than shared resource 210. Accordingly, the constellation of front-end servers can withstand a DoS attack that is orders of magnitude greater than could be withstood by the shared resource 210 alone. The requests are funneled over channels 212 to back-end 203 at a rate determined by front-ends 201. Hence, frontends 201 are able to delay or buffer requests from a particular address range in favor of requests from other address ranges that are given priority.

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Back-end 203 receives the multiple requests initially in a rate-governed fashion from front-end servers 201. turn, back-end 203 provides the requests in a rategoverned fashion to shared network resource 210. Back-end server 203 is able to provide requests at a rate suitable for optimal performance of resource 210. This optimal performance rate may, in fact, be lower than the absolute maximum that could be withstood by resource 210, ensures that resource 210 continues to operate optimally in event of a DoS attack. Back-end servers 203 are able to prioritize some requests over others, or drop requests from particular addresses once a DoS attack is detected. In this manner, shared network resource 210 is protected from unusually high request rates such as occur in DoS attacks.

Front-end servers 201 and back-end servers 203 may take other responsive action in addition to dropping In a preferred implementation, packets and buffering. either or both of these servers are configured to generate responses on their own. For example, one or more frontend servers 201 may generate a brownout message indicating temporary unavailability of network resources 210 rather than sending the request on to back-end server 203. action further minimizes the impact of a DoS attack on Internet 101 and channels 212. The brownout message may be triggered, for example, when internal buffers of a front-end server particular 201 hold more than predetermined percentage of packets from a particular address domain suggesting a DoS attack from that domain. In a similar manner, front-end servers 201 and back-end servers 203 are able to analyze the traffic, patterns, and other available metrics to detect attacks and take responsive action as quickly as possible.

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Management server 207 also participates in responsive action to DoS attacks. In essence, management server 207 has complete knowledge of an entire front-end constellation assigned to a particular shared resource The equivalent knowledge in a conventional Internet infrastructure 101 would comprise knowledge about every router, switch and server in the Internet. The present invention enables this seemingly vast knowledge because each FE-BE channel 212 comprises a large but focused subset of the Internet focused on a particular shared resource 210.

Using this architecture, DoS attacks can be detected early and responsive action taken quickly. For example, individual front-end servers 201 may not receive a sufficient number of requests to detect an abnormal condition. However, management server 207 can be made aware of all requests passing through all front-ends 201 and detect that in aggregate an abnormal condition exists. Management server 207 in some implementations will attempt to validate source addresses that are generating unusually high request rates or other abnormal conditions. detection of a DoS attack, management server 207 is able to alter the configuration information of one or more front-end servers 201 responsively. In this manner, a front-end server 201 can be configured to respond or drop DoS packets rather than forward them even before the front-end server could have detected the condition.

The many front-end requests are funneled into the web server at a rate that will not crash the shared resource 210. Moreover, each front-end can take intelligent soft landing actions when the originating web server is unable to serve the requests in a timely fashion. In one example, the front-end duplicates commonly requested

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resources from the web site (either dynamically or earlier) and responds using the replicated resources, thereby avoiding a request to the originating server. For example, a front page or index page is usually an easy target for a DoS attack. In any case, the DNS attack will likely focus on a narrow subset of pages. These pages can be replicated in the front-ends based on demand and served from there. Genuine requests can continue to make it through to the originating web server.

Significantly, the number and assignment of front-end servers can be made dynamically and arbitrarily large. This means that the attacker would have to make the number of simultaneous requests arbitrarily large to overwhelm the front-end resources that can be dispatched to handle the increased load. So long the as front-end constellation can adapt quickly enough, it becomes sufficiently difficult to mount a denial of service attack.

Fig. 4-Fig. 6 illustrate particular hardware and software elements in an exemplary web-based implementation of the present invention. These specific examples are provided for completeness, and should not be construed as a limitation on the broader teachings of the present invention unless expressly indicated otherwise.

FIG. 4 illustrates a domain name server (DNS) redirection mechanism that illustrates an example of how a client 201 is connected to a particular front-end 201. The DNS systems is defined in a variety of Internet Engineering Task Force (IETF) documents such as RFC0883, RFC 1034 and RFC 1035 which are incorporated by reference herein. In a typical environment, a client 205 executes a browser 301, TCP/IP stack 303, and a resolver 305. For reasons of performance and packaging, browser 301, TCP/IP

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stack 303 and resolver 305 are often grouped together as processes within a single software product. Browser 301 functions as a graphical user interface to implement user input/output (I/O) through monitor 307 and associated keyboard, mouse, or other user input device (not shown). TCP/IP stack 303 communicates with browser 301 to convert data between formats suitable for browser 301 and IP format suitable for Internet traffic. TCP/IP stack also implements a TCP protocol that manages transmission of packets between client 205 and an Internet service provider (ISP) or equivalent access point.

IP protocol requires that each data packet include, among other things, an ΙP address identifying To provide a more flexible addressing destination node. system, the Internet implements a system of domain name servers that map alpha-numeric domain names to specific IP This system enables a name space that is more addresses. consistent reference between nodes on the Internet and avoids the need for users to know network identifiers, addresses, routes and similar information in order to make a connection.

service implemented The domain name is distributed database managed by domain name servers (DNSs) 307 such as DNS A, DNS B and DNS C shown in FIG. 3. DNS relies on <domain name: IP> address mapping data stored in master files scattered through the hosts that use the domain system. These master files are updated by local Master files typically comprise system administrators. text files that are read by a local name server, and hence become available through the name servers 307 to users of the domain system.

The user programs (e.g., appliances 117) access domain name servers through standard programs such as

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resolver 305. Resolver 305 includes an address of a DNS 307 that serves as a primary domain name server. When presented with a reference to a domain name (e.g., http://www.vrl.com), resolver 305 sends a request to the primary DNS (e.g., DNS\_A in FIG. 3). The primary DNS 307 returns either the IP address mapped to that domain name, a reference to another DNS 307 which has the mapping information (e.g., DNS\_B in FIG. 3), or a partial IP address together with a reference to another DNS that has more IP address information. Any number of DNS-to-DNS references may be required to completely determine the IP address mapping.

In this manner the resolver 305 becomes aware of the IP address mapping which is supplied to TCP/IP component 303. Appliance 117 may cache the IP address mapping for future use. TCP/IP component 303 uses the mapping to supply the correct IP address in packets directed to a particular domain name so that reference to the DNS system need only occur once.

In accordance with the present invention, at least one DNS server 307 is owned and controlled by system components of the present invention. When a user accesses network resource (e.g., a web site), browser contacts the public DNS system to resolve the requested domain name into its related IP address in a conventional In a first embodiment, the public DNS performs a conventional DNS resolution directing the browser to an 210 and server 210 performs originating server redirection of the browser to the system owned DNS server DNC C in FIG. 3). In a second embodiment, domain:address mappings within the DNS system are modified such that resolution of the of the originating server's domain automatically return the address of the system-

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owned DNS server (DNS\_C). Once a browser is redirected to the system-owned DNS server, it begins a process of further redirecting the browser 301 to the best available front-end 201.

Unlike a conventional DNS server, however, the system-owned DNS C in FIG. 3 receives domain:address mapping information from a redirector component 309. Redirector 309 is in communication with front-end manager 207 and back-end manager 209 to obtain information on current front-end and back-end assignments to a particular server 210. A conventional DNS is intended to be updated infrequently by reference to its associated master file. In contrast, the master file associated with DNS C is dynamically updated by redirector 309 to reflect current and back-end 203. assignment of front-end 201 web 210 reference to server operation, a http://www.circadence.com) may result in an IP address returned from DNS C that points to any selected front-end 201 that is currently assigned to web site 210. Likewise, web site 210 may identify a currently assigned back-end 203 by direct or indirect reference to DNS C.

Front-end 201 typically receives information directly from front-end manager 207 about the address of currently assigned back-ends 203. Similarly, back-end 203 is aware of the address of a front-end 201 associated with each data packet. Hence, reference to the domain system is not required to map a front-end 201 to its appropriate back-end 203.

FIG. 5 illustrates principle functional components of an exemplary front-end 201 in greater detail. Primary functions of the front-end 201 include serving as a proxy for web server 210 from the perspective of client 205, and translating transmission control protocol (TCP) packets

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from client 205 into transport morphing protocol $^{TM}$  (TMP $^{TM}$ ) packets used in the system in accordance with the present invention. Transport morphing protocol and TMPtrademarks of registered Circadence trademarks orcorporation in the United States and other countries. is contemplated that the various functions described in reference to the specific examples may be implemented using a variety of data structures and programs operating at any location in a distributed network. The present invention is readily adapted to any application where multiple clients are coupling to a centralized resource. Moreover, other transport control protocols may be used, including proprietary transport protocols, so long as the transport protocols supply the functionality of the TCP protocol.

TCP component 401 includes devices for implementing physical connection layer and Internet protocol (IP) layer functionality. Current IP standards are described in IETF documents RFC0791, RFC0950, RFC0919, RFC0922, RFC792, RFC1112 that are incorporated by reference herein. For ease of description and understanding, these mechanisms are not described in great detail herein.

TCP component 401 communicates TCP packets with one or more appliances 117. Received packets are coupled to parser 402 where the Internet protocol (or equivalent) information is extracted. TCP is described in IETF RFC0793 which is incorporated herein by reference. Each TCP packet includes header information that indicates addressing and control variables, and a payload portion that holds the user-level data being transported by the TCP packet. The user-level data in the payload portion typically comprises a user-level network protocol datagram.

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Parser 402 analyzes the payload portion of the TCP In the examples herein, HTTP is employed as the packet. user-level protocol because of its widespread use and the advantage that currently available browser software is able to readily use the HTTP protocol. In this case, parser 402 comprises an HTTP parser. More generally, parser 402 can be implemented as any parser-type logic implemented in hardware or software for interpreting the contents of the payload portion. Parser 402 may implement file transfer protocol (FTP), mail protocols such as simple mail transport protocol (SMTP), structured query Any user-level protocol, language (SQL) and the like. including proprietary protocols, may be implemented within the present invention using appropriate modification of parser 402.

improve performance, front-end 201 optionally includes a caching mechanism 403. Cache 403 may be implemented as a passive cache that stores frequently and/or recently accessed web pages or as an active cache that stores network resources that are anticipated to be In non-web applications, cache 403 may be used accessed. to store any form of data representing database contents, files, program code, and other information. Upon receipt of a TCP packet, HTTP parser 402 determines if the packet is making a request for data within cache 403. request can be satisfied from cache 403, the data supplied directly without reference to web server 210 (i.e., a cache hit). Cache 403 implements any of a range of management functions for maintaining fresh content. For example, cache 403 may invalidate portions of the cached content after an expiration period specified with the cached data or by web sever 210. Also, cache 403 may proactively update the cache contents even before a received for particularly important is request

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frequently used data from web server 210. Cache 403 evicts information using any desired algorithm such as least recently used, least frequently used, first in/first out, or random eviction. When the requested data is not within cache 403, a request is processed to web server 210, and the returned data may be stored in cache 403.

Several types of packets will cause parser 402 to forward a request towards web server 210. For example, a request for data that is not within cache 403 (or if optional cache 403 is not implemented) will require a reference to web server 210. Some packets will comprise data that must be supplied to web server 210 (e.g., customer credit information, form data and the like). In these instances, HTTP parser 402 couples to data blender 404.

front-end 201 implements security Optionally, processes, compression processes, encryption processes and the like to condition the received data for improved performance and/or provide transport functionality. These processes may be implemented within any of the functional components (e.g., data blender 404) or implemented as separate functional components within front-end 201. Also, parser 402 may implement prioritization program to identify packets that should be given higher priority service. A prioritization program requires only that parser 402 include a data structure associating particular clients 205 or particular packet types or contents with a prioritization value. Based on the prioritization value, parser features selectively implement such caching, as encryption, security, compression and the like to improve performance and/or functionality. The prioritization value is provided by the owners of web site 210, for

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example, and may be dynamically altered, statically set, or updated from time to time to meet the needs of a particular application.

Blender 404 slices and/or coalesces the data portions of the received packets into more desirable "TMP units" that are sized for transport through the TMP mechanism The data portion of TCP packets may range in size depending on client 205 and any intervening links coupling 205 to TCP component 401. Moreover, compression is applied, the compressed data will vary in size depending on the compressibility of the data. blender 404 receives information from front-end manager 207 that enables selection of a preferable TMP packet Alternatively, a fixed TMP packet size can be set size. that yields desirable performance across TMP mechanism Data blender 404 also marks the TMP units so that they can be re-assembled at the receiving end.

Data blender 404 also serves as a buffer for storing packets from all clients 205 that are associated with front-end 201. Blender 404 mixes data packets coming into front-end 201 into a cohesive stream of TMP packets sent to back-end 203 over TMP link 202. In creating a TMP packet, blender 404 is able to pick and choose amongst the available data packets so as to prioritize some data packets over others.

TMP mechanism 405 implements the TMP protocol in accordance with the present invention. TMP is a TCP-like protocol adapted to improve performance for multiple connections operating over a single channel. Front-end TMP mechanism 405 in cooperation with a corresponding back-end TMP mechanism 505 shown in FIG. 5 are computer programs that implement the end points of TMP pipe 202. The TMP mechanism in accordance with the present invention

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creates and maintains a stable connection between two processes for high-speed, reliable, adaptable communication.

Also shown in FIG. 4 are data filter component 406 and HTTP reassemble component 407 that process incoming (with respect to client 205) data. TMP mechanism 405 receives TMP packets from TMP pipe 202 and extracts the TMP data units. Using the appended information, the extracted data units are reassembled into HTTP data packet information by HTTP reassembler 407. filter component 406 may also implement Data decompression where appropriate, decryption, and handle caching when the returning data is of a cacheable type.

FIG. 6 illustrates principle functional components of an exemplary back-end 203 in greater detail. Primary functions of the back-end 203 include translating transmission control protocol (TCP) packets from web server 210 into TMP packets as well as translating TMP packets received from a front-end 201 into the one or more corresponding TCP packets to be send to server 210.

TMP unit 505 receives TMP packets from TMP pipe 202 and passes them to HTTP reassemble unit 507 where they are reassembled into the corresponding TCP packets. Data filter 506 may implement other functionality such as decompression, decryption, and the like to meet the needs of a particular application. The reassembled data is forwarded to TCP component 501 for communication with web server 210.

TCP data generated by the web server process are transmitted to TCP component 501 and forwarded to HTTP parse mechanism 502. Parser 502 operates in a manner analogous to parser 402 shown in FIG. 4 to extract the

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data portion from the received TCP packets, perform optional compression, encryption and the like, and forward those packets to data blender 504. Data blender 504 operates in a manner akin to data blender 404 shown in FIG. 4 to buffer and prioritize packets in a manner that is efficient for TMP transfer. Priority information is received by, for example, back-end manager 209 based upon criteria established by the web site owner. TMP data is streamed into TMP unit 505 for communication on TMP pipe 202.

Although the invention has been described and illustrated with a certain degree of particularity, it is understood that the present disclosure has been made only by way of example, and that numerous changes in the combination and arrangement of parts can be resorted to by those skilled in the art without departing from the spirit and scope of the invention, as hereinafter claimed.